



# VIRTUAL OFFICE

We can tailor an office package to meet your needs.

## **WELCOME**



Welcome,

We are Bluedog Business Centre.

Since we want to make sure that our tenants are 100% satisfied, we have made it our task to provide high quality Serviced Office and Virtual Office to fulfil all your business needs, whether you are starting up, home-based, in need of a permanent office or always on the go.

Our compound finds itself being located in the heart of Milton, a suburb that is at the foot of Brisbane's CBD. By being perfectly connected to the local traffic infrastructure, we are able to guarantee an easy and quick transport to all your daily meetings and appointments. Our mission is to deliver great service and flexible solutions to personally suite your business needs. With a relaxing yet professional atmosphere, pre installed phone and internet system, prestigious Milton location and our friendly and supportive staff team, Bluedog Business Centre is able to help you focus on running your business while we take care of the rest.

## VIRTUAL OFFICE

Bluedog Business Centre Virtual Office is designed to help you reduce expenses and maximise efficiency. This is a great solution for business owners who are starting up, home based or travelling constantly, where you can have the professional business image without paying for an office that you may never use. Our goal is to provide thoughtful, convenient and affordable services.

Our friendly receptionists are here full time from 8.30 am to 5 pm to help taking care of all your day to day business essentials by providing a prestigious business address for your marketing and mailing needs, a dedicated phone number with personalised live answering services and access of boardroom or meeting room for appointments or interviews. We aim to customise a streamlined package to suit your requirements which helps you to manage your business effortlessly and remotely through our centre. This is ideally suited for not only local businesses but interstate and oversea companies who are looking to further expand their operations to Brisbane. Our complete Virtual Office service is only \$129 plus GST per month.

### WHY CHOOSE US

- Competitive pricing
- Virtual Reception available for your day to day basics
- Free support offered by our receptionists, such as transportation arrangements
- All services can be activated within in under 24 hours
- Having the flexibility to work from anywhere around the globe
- Prestigious address for your business's branding and marketing
- Great discount on multiple or long term sign up
- There is NO SET UP FEE & NO MINIMUM TERM & just MONTH TO MONTH

## **OUR PACKAGES**

| INCLUSIONS  | Address Package  \$39+GST/m \$210+GST/6 ms \$390+GST p. a. | Communications Package  \$89+GST/m \$480+GST/6 ms \$890+GST p. a. | Meetings Package  \$79+GST/m  \$425+GST/6 ms  \$790+GST p. a. | Virtual Office<br>Full Package<br>\$129+GST/m<br>\$690+GST/6 ms<br>\$1, 290+GST p. a. |
|---|--|---|---|---|
| <b>Reception</b> where your guests will be welcomed warmly  | •  | •   | •   | •   |
| Prestigious Business Address based on<br>McDougall Street, Milton in Brisbane for<br>your branding & marketing materials  | •  | •   | •   | •   |
| PO Box Address  | •  | •   | •   | •   |
| Secure Mail Management comes with mail-<br>sorting and storage (no parcels), instant<br>email notification, mail forwarding (first 14<br>times are free of charge then \$5 plus GST<br>thereafter for every 14 times) and mail scan-<br>ning upon request (\$0.2 per side/page) | •  | •   | •   | •   |
| <b>Fax Management</b> where you will be provided with our fax number to receive facsimiles via email  | •  | •   | •   | •   |
| Dedicated Business Phone Number<br>(local landline or *1300/1800 number)  |  | •   |   | •   |
| Call Management comes with personalised live answering service and message taking and forwarding (via email and SMS), available weekdays 8.30am-5pm   |  | •   |   | •   |
| <b>Call Divert</b> where calls will be forwarded to an alternative number directly during nominated hours, e.g. afterhours (call charge applicable)   |  | •   |   | •   |
| Meeting Facility Access where you will be given 5 hours each month to access out boardroom and meeting room, \$10-15 plus GST per hour for extra usage (maximum 25 hours in total per month); bookings are necessary; available weekdays 8.30 am - 5 pm                         |  |   | •   | •   |
| Wi-Fi   | •  | •   | •   | •   |

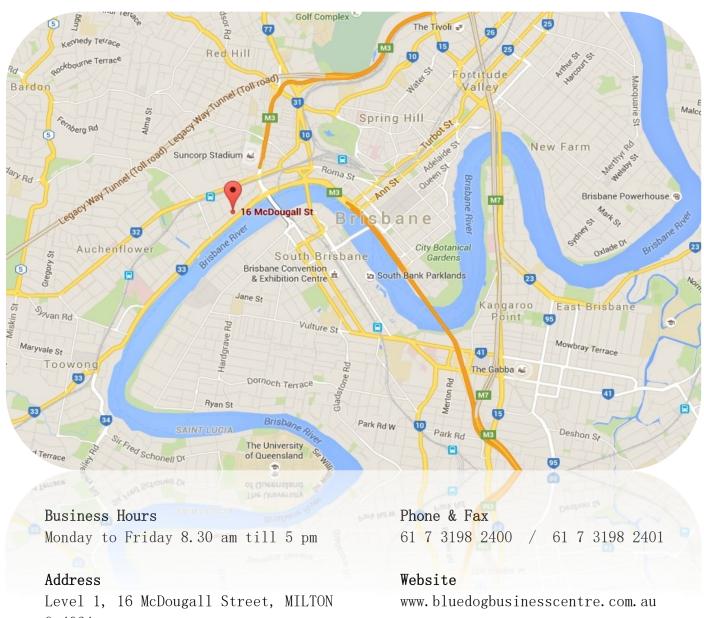
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ABN 84 603 984 381 A Level 1, 16 McDougall Street, Milton Q 4064

# **OUR LOCATION**

## & CONTACT US



PLEASE feel free to drop by anytime during 9-5 pm weekdays for a quick look, 1-hour notice will be appreciated.

PLEASE be advised that our car parks are located at visitors'

E-mail

info@bluedogbusinesscentre.com.au

Facebook

www.facebook.com/

www. bluedogbusinesscentre.com.au

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E info@bluedogbusinesscentre.com.au T 61 7 3198 2400 | F 61 7 3198 2401

## SCHEDULE OF CHARGES

### \* All prices are GST exclusive

### Compliemtary Services

#### Air Conditioning

- Monday to Friday from 7.45 am till 5 pm High Tech Phone Handset (if requested and available)
- Conference call (outgoing call charges apply)

#### Incoming Calls & Telecommunications Maintenance Reception Service

- Meet and greet your clients
- Accept/Pass on document from/to your clients on your behalf (an email notification will be
- Pass on you name card to walk-in visitors
- Show your clients to your booked boardroom / meeting room (if requested)

Tea, Coffee & Filtered Water, Wi-Fi

### Charged Services

#### After Hour Assistance

- Lockouts: \$100
- Using of meeting facilities (weekdays): \$50 per
- Using of meeting facilities (weekends/public holidays): \$100 extra the first hour and \$50 per hour extra thereafter

#### Air Conditioning

\$20 per hour outside of business hours.

#### Bank Errand

\$20 per trip

#### Binding

Starting from \$5 per book

#### Call Diversion (Applies to Comm / Full Package only)

- To 1800: Free of Charge
- To Landline/1300: \$0.30 per minute within Australia
- To Mobile: \$0.40 per minute
- To International: \$1.50 per minute

#### Casual Hire (Applies to Address / Comm Package only)

| (\$)                  | Boardroom | Meeting Room |
|-----------------------|-----------|--------------|
| Hourly                | 45        | 30           |
| Half Day (up to 5     | 150       | 100          |
| Full Day (8.30 am - 5 | 230       | 150          |
| Accommodation (max.)  | 10 people | 4 people     |

\* Prices above are GST exclusive; Maximum 1 week for long range booking; \$50+GST extra for afterhours bookings on weekdays; \$100+GST extra for bookings during weekends/public holidays; Maximum 5 minutes overtime of your booking, any longer will be considered as an extension, which is on hourly basis. To cancel, please send a written notice to in-

fo@bluedogbusinesscentre.com.au at least 24 hours before your booking, failing in doing so will incur 10% penalty.

## Charged Services (cont 'd)

#### Catering (Gourmet sandwiches/wraps)

Given price plus surcharge of 20%

#### Faxing

Local/STD: \$0.50 per page International: \$2.5 per page

#### Laminating

\$2 per page

## Number Selection (Applies to Comm / Full Package on-

- Local landline: no extra charge
- 1300 / 1800 number:
  - Monthly fee: \$20 per month extra
  - Call charges to landline (each month): the first 66 minutes are free of charge then \$0.30 per minute thereafter (can be a landline number provided by Bluedog for call answering purpose)
  - Call charges to mobile (each month): the first 28 minutes are free of charge then \$0.40 per minute thereafter
- NO set up fee required

#### Personal Voice Message

\$75 (one-off)

(Tenant needs to provide a recording file in .mp3 or .wav for upload; Message should suggest call back the following business day NOT leave a message)

#### Phone Charger Rental

\$3 each time

#### Photocopying / Printing

- A4 black & white: \$0.10 per side
- A4 coloured: \$0.40 per side
- A3 black & white: \$0.30 per side
- A3 coloured: \$1.00 per side

#### Projector Hire

\$20 per hour / \$100 for all day

#### Scanning

\$0.20 per image/page

#### Secretarial Services

Include business support services, serving drinks to your clients and preparation/cleaning of the function

- Inside of business hours: \$25 per hour
- Outside of business hours: \$50 per hour
- Word /document format: \$8 per 1000 words

#### Secured Car Park (If available)

\$8 for up to 5 hours; \$15 per day

#### Signage (on Level 1 directory board)

- First month: \$30
- Second month & onwards: \$5 per month

- Standard envelope: \$0.20; A4 envelope: \$0.50
- Ream of paper: \$4.75